ZETRON

ACOM

AutoMAX CAD

ZETRON

Always ready, always on.

Delivering integrated, end-to-end communications solutions that help save lives and enable critical operations.

Expand Your Situational Awareness, Improve Your Response

Zetron's ACOM AutoMAX CAD and Mobility Suite (ACOM AutoMAX) represents the next generation in Zetron's evolution of products. Its best-in-class systems and software work together to improve operational control and situational awareness, both in the field and in the control centre.

ACOM AutoMAX Delivers

Faster response times. The suite supports quicker responses to calls, rapid dispatch of resources, and the complete documentation of incidents.

Comprehensive, multi-agency incident management. Automatic registration of each call as an incident improves incident management for multi-agency and multi-jurisdictional workflows.

Improved incident awareness and information access. Field units can receive cautionary notes, emergency contact numbers, and user-definable codes that improve their knowledge about an incident. Conversations between agents and callers can be recorded and added to incident information for future reference.

Improved incident location information. The dual reversal-code feature displays incident location and other location and landmark information on a map.

The right resources where they're needed. The incident ticket's rich information and the automatic vehicle location (AVL) system's drag-and-drop feature make it easy to dispatch the right resources to the right location.

Easy, automatic dispatch. ACOM AutoMAX automatically identifies appropriate units based on incident type, location, and asset availability.

Business intelligence reporting and analytics. The ACOM AutoMAX Business Intelligence module stores and analyses data you can use to assess operational performance and adjust resources. Reporting features allow you to add custom reports and export them to external analytical tools that provide additional operational data.

Proven, reliable operation. The suite's complete end-to-end redundant design keeps your communications up and running, even if a system element fails or another fault condition occurs.

Optimal performance and easy systemmaintenance. Built-in IP diagnostic tools and system-management capabilities keep the suite running optimally and simplify maintenance and error diagnosis.

ACOM AutoMAX Includes:

Zetron's ACOM Command & Control System

Serves as the ACOM AutoMAX integrated dispatch and communication-control component.
Features:

- Supports dedicated API integration with other ACOM AutoMAX applications.
- Scales up to hundreds of positions.
- Supports traditional and mobile dispatch.
- Provides full redundancy.
- Includes a feature-rich, customizable graphical user interface (GUI).
- Interoperates with current and legacy radio and telephony systems.
- Supports most open-standards interfaces, including TETRA, Project 25 (P25), and Digital Mobile Radio (DMR).
- Supports AES and DES encryption (including FIPS 140-2, Key Management and Key Fill Device support).
- Supports SNMP for network-management reporting.

ACOM AutoMAX Computer Aided Dispatch (CAD)

Integrates best-in-class CAD, geographical information system (GIS), and AVL capabilities.
Features:

- Supports dedicated API integration with other ACOM AutoMAX applications.
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- Supports traditional and mobile dispatch.
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- Includes a feature-rich, customizable graphical user interface (GUI).
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- Supports SNMP for network-management reporting.

ACOM AutoMAX Mobile CAD

Works with the ACOM AutoMAX CAD to deliver the full range of CAD information and functionality to the field.
Features:

- Includes a vehicle-mounted mobile data terminal and a hand-held terminal.
- Receives incident information, status updates, maps, and route information.
- Allows field personnel to update incident and unit status.
- Supports the ACOM AutoMAX Routing Navigator module, which receives enduser coordinates that are pushed directly from the ACOM AutoMAX CAD and Mobility Suite.
- Allows field officers to run queries and background checks.
- Includes a "silent dispatch" feature that reduces radio traffic.

ACOM AutoMAX Includes:

ACOM AutoMAX Case Management and Reporting

Simplifies and improves the collection, organization, analysis, and use of case information and reports.
Features:

- Allows you to split a case into sub-cases that can then be assigned for further investigation or action.
- Supports the gathering of findings into a single location to aid decision making.
- Includes integrated pin mapping.
- Allows crime types and locations to be selected from ad hoc queries and plotted in the suite's mapping application.
- Provides sophisticated, role-based, security-level control.
- Makes it easy to link case-related information, such as photo, videos, and fingerprints.

Simplifies incident escalation and the merging of multiple incidents.

ACOM AutoMAX Incident Management

Works with ACOM AutoMAX CAD to maximise control-room productivity, efficiency, and investigative capabilities.
Features:

- Allows information to be added easily and quickly as field data becomes available. This includes feedback from field agents, investigative output, photographs, video, and fingerprints.
- Simplifies and accelerates response to emergencies and other time-critical situations.
- Places critical, time-sensitive information directly in the hands of field personnel.
- Promotes officer safety and awareness by keeping all participating units and individuals updated.

ACOM AutoMAX Smartphone Application

Can be deployed by centre staff, members of the public, or both, to improve incident reporting, situational awareness, and the timeliness and accuracy of information.
Features:

- Supports the implementation of e-cities citizen-reporting initiatives.
- Automatically delivers accurate and updated GPS location data to ACOM AutoMAX.
- Is compatible with Android, Blackberry10, Apple iOS, Windows 8, and Tizen mobile operating systems.

Why Zetron?

Zetron Services and Support

Zetron offers unparalleled customer service, training and support through Zetron's Connected Care plan. Services include telephone support, software maintenance, hardware replacement and repair, remote and on-site configuration assistance, system re-optimization, and technical and operational training.

Performance You Can Count On

Zetron has a reputation for the reliability and robustness of its products. They are specifically designed to meet the needs of mission critical operations that must stay up and running 24/7. Zetron solutions are also known for their longevity. Not only do they continue to deliver a rock solid performance over time, but they have the flexibility to keep pace with emerging technologies and changing operational requirements.

About Zetron

Zetron is a leading provider of communications technology and services that help save lives and enable critical operations. Zetron solutions are highly interoperable, configurable, and scalable, offering unrivalled choice, flexibility, and value. Our customers are located on all seven continents and across a variety of industries, including public safety, federal government, transportation, utilities, natural resources and more. With an exceptional reputation for high quality and reliability earned over decades of experience serving both public and private sectors, Zetron delivers solutions that are purpose-built to be always ready, always on — anywhere that uninterrupted mission critical communications are non-negotiable. For more information visit www.zetron.com and connect with us on LinkedIn, Facebook, Instagram, X and YouTube.

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