

Upgrade now!

The Next Generation of Fire Station Alerting

Respond Faster, Arrive Smarter with MAX Fire Station Alerting

MAX Fire Station Alerting is Zetron's next generation alerting and automation solution, offering numerous benefits to public safety teams at both the communications center, as well as the fire house. As a fully integrated component of Zetron's MAX Systems emergency response platform, MAX Fire Station Alerting works seamlessly with other MAX solutions, including MAX Call Taking, MAX Dispatch, MAX CAD and more.

MAX Fire Station Alerting includes various functional advantages over Zetron's legacy IP Fire Station Alerting product, which will reach end of life in 2024 and then will no longer be supported.

See the chart below for a side-by-side comparison of the two solutions:

Feature	MAX Fire Station Alerting	IP Fire Station Alerting
Stacked actions	Yes - Create custom, automated sequences that execute progressions of actions, Aux I/O toggles, pages, tone, change alert status, etc. to streamline/automate station protocols	No
CAD integration	Carryover to support MAX Dispatch + MAX Fire Station Alerting	Basic
Zone alerting capability	Multi-zone audio & Aux I/O lighting controls	Basic
Simultaneous IP and radio communications	Yes	No
Voice logging	Digital logging recorder interface provides voice and metadata	No
System and diagnostic logging	Full system and diagnostic logging for every console position	No
Network and hardware redundancy	Automatic failover of Centrals (Hot Standby) and dual network interface	Manual Operation (Cold Standby) and single network interface
Automatic failover	Yes	No

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Feature	MAX Fire Station Alerting	IP Fire Station Alerting
Multiple audio paths	Multiple audio streams, multi-station VoIP, radio, Paging and KNOX tones	No
Alerts with ramp-up tones	Yes - Built-in + custom .WAV files	Basic 7-tone configuration
Third party dispatch integration	Yes	Yes
Native integration with MAX Dispatch	Yes	No
Touch screen transponder (alerting, I/O, radio calls, intercom and PA)	Yes	No
Configurable Graphical User Interface (GUI)	Highly configurable and intuitive user-friendly interface, consistent with other MAX Systems	No
Live and pre-recorded voice announcements	Available on the console (both live and prerecorded) Text To Speech is also an option	Live announcements: yes Pre-recorded: no
Product upgrades, maintenance releases and support	Yes	No
Text messages to/from dispatch	Yes	No
AUX I/O	Support for hundreds of Aux I/O sensors	Limited to four I/O per station

For more information about MAX Fire Station Alerting or upgrading from IP Fire Station Alerting, please contact Zetron or your Zetron partner today.

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