

Zetron Hosting Peer Support and Wellness Webinar for Public Safety Emergency Services Professionals

Webinar will provide valuable insights on programs that specifically address the psychological, emotional and physical rigors of emergency communications personnel

Redmond, WA. August 6, 2020 – **Zetron**, a global leader in **integrated mission critical communications** technology, today announced it will hold a live complimentary webinar on Wellness and Peer Support programs for emergency services professionals on Thursday, August 13, 2020 at 11:00 a.m. Pacific Time. The webinar will feature subject matter experts in emergency communications wellness and peer support programs, including **Maureen Dieckmann, CEO of Moetivations**; **Pam Opoka, ENP, Regional 911 and Commander Level Peer Support Program Planner, Mid-America Regional Council**; and **JC Ferguson, Commander, Austin-Travis County EMS**.

Emergency services professionals are bombarded on a daily basis with exposure to traumatic events, emotional stress, technology challenges, and more, not to mention whatever issues they may be contending with in their personal lives. The goal of this webinar is to provide support and information on resources available to help reduce the impacts of crisis-related stress and improve the short and long term social, physical and mental health of public safety teams.

During the webinar, Maureen Dieckmann, Pam Opoka, ENP and JC Ferguson will provide valuable insights on successfully developing and tailoring wellness and peer support programs that provide critical support to public safety professionals based on the specific needs and priorities of the agency and personnel. Attendees will learn:

- What different types of Wellness and Peer Support programs to consider
- How to organize a program that will help all members of an agency
- How to get started with a basic peer support team, even in smaller agencies
- Where to find help for organizing Peer Support Programs

“Needless to say, 2020 has been a trying year for many, but maybe none more so than our ‘first’ first responders and the emergency services personnel they support,” said featured speaker, Maureen Dieckmann. “All are contending 24/7 with the health and societal issues that have defined this year, so I’m honored to partner with Zetron and my co-presenters to serve this industry, deliver invaluable resources to our every day heroes, and discuss how to get much needed help along the way. Health and Wellness is quite possibly a more timely and important topic than ever before.”

While configurability and ergonomic design that set the standard for customer ease of use, comfort, efficiency and overall user experience have long been core development tenets of Zetron mission critical communications solutions, the company does not specifically market wellness products or services.

Zetron Americas

PO Box 97004
Redmond, WA USA 98073-9704
(P) +1 425 820 6363
(F) +1 425 820 7031

Zetron EMEA

27-29 Campbell Court
Bramley, Hampshire RG26 5EG, UK
(P) +44 1256 880663
(F) +44 1256 880491

Zetron Australasia

PO Box 3045, Stafford Mail Centre
Stafford QLD 4053, Australia
(P) +61 7 3856 4888
(F) +61 7 3356 6877

“Zetron has been committed to delivering quality communications solutions to emergency services teams worldwide for 40 years, we’re deeply seated and invested in this community,” said Dan Delaney, Vice President of Channel Sales at Zetron. “So on August 13th we’re proudly taking a break from our regular business to bring recognized thought leaders on wellness and peer support together to benefit and serve the public safety community that never takes a break from serving the rest of us.”

What: Wellness & Peer Support Programs for Emergency Services Professionals

When: Thursday, August 13, 2020 at 11:00 a.m. Pacific Time

Registration: [Registration is available online here](#)

Who: Maureen Dieckmann, CEO of Moetivation

Pam Opoka, ENP, Regional 911 and Commander Level Peer Support Program Planner,
Mid-America Regional Council

JC Ferguson - Commander, Austin-Travis County EMS.

About Zetron, Inc.

Zetron has been a trusted provider of [mission critical communications systems](#) since 1980. It is ALL we do. With a comprehensive portfolio of technology solutions, including integrated next generation call taking, dispatch, CAD, mapping, fire station alerting, logging/reporting systems and more, Zetron is relied on by communications centers in public safety, transportation, utilities, healthcare, and other markets on all seven continents of the world. Zetron’s relentless pursuit of quality, durability and interoperability has made it one of the most enduring and consistently trusted brands in mission critical communications for 40 years. Our solutions are backed by world class technical support, training, project management and professional services, as well as a global network of highly capable partners and system integrators dedicated to exceeding the unique needs of Zetron customers. Zetron is a wholly owned subsidiary of JVCKENWOOD Corporation. For more information, visit: www.zetron.com

Media Contact:

Theresa Smith

Pathway Communications

tls@pathwaypr.com

818-704-8481

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PO Box 97004
Redmond, WA USA 98073-9704
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