

Zetron Introduces Innovative CommandIQ™ Mission Critical Communications Workstation at IWCE 2019

Redmond, WA March 5, 2019 – [Zetron](#), a global leader in integrated mission critical communications technology, today announced the general availability of CommandIQ™, a new dispatch and integrated communications solution designed to provide full operator console functionality in a compact, portable, and affordable package.

While built for mobility and space efficiency to ideally accommodate various remote and decentralized communications center applications, CommandIQ runs the full version of MAX Dispatch, so all of its standard capabilities are accessible and functional.

CommandIQ is a lightweight, highly transportable console that runs the standard MAX Dispatch user interface on a high resolution 10.1” ruggedized full touchscreen. It includes a built-in conventional handset for high audio performance in even loud or poor service coverage areas, and can be easily augmented with a number of accessories to enhance situational operation, including a footswitch, remote speakers, headset, or desktop microphone.

“We’re often asked by customers if there’s a way to extend the functionalities of the MAX Dispatch system enjoyed by operators to non-traditional users in locations outside the main communications room,” said Mark Cranmore, Senior Product Manager at Zetron. “From temporary Emergency Operations Centers in the field, to wall mounting in the manufacturing or shipping area, to the Sheriff that keeps one in an office drawer to quickly pull out and monitor and/or engage in situational activities, the applications for CommandIQ are really boundless.”

The CommandIQ workstation was developed to fulfill a wide and diverse set of remote, temporary, and non-traditional dispatch operation use cases. However, in beta environments CommandIQ was also shown to provide valuable supplemental workstation capabilities inside communications centers adjacent to full time consoles or in common areas for use by supervisors, employees on break, and temporary/training operators.

Zetron is announcing the general market availability of CommandIQ this week at the International Wireless Communications Expo (IWCE) in Las Vegas, Nevada, where an operational CommandIQ workstation will be on display in the Zetron **booth (#2325)** during normal exhibit hours. Zetron is now accepting CommandIQ orders, with first production units shipping later this month.

Zetron Americas

PO Box 97004
Redmond, WA USA 98073-9704
(P) +1 425 820 6363
(F) +1 425 820 7031

Zetron EMEA

27-29 Campbell Court
Bramley, Hampshire RG26 5EG, UK
(P) +44 1256 880663
(F) +44 1256 880491

Zetron Australasia

PO Box 3045, Stafford Mail Centre
Stafford QLD 4053, Australia
(P) +61 7 3856 4888
(F) +61 7 3356 6877



For more information on CommandIQ or the full line of mission critical communications solutions available from Zetron, please visit www.zetron.com.

About Zetron, Inc.

Zetron has been designing and manufacturing integrated mission-critical communications systems since 1980. Its offerings include NG9-1-1 call-taking, CAD, mapping, dispatch, voice logging, fire station alerting, and location service systems. They are expandable, interoperable, and able to support geo-diverse operations. What's more, Zetron backs its products with technical support, training, and project management services known for their skill and responsiveness. With offices in the United States, the United Kingdom, and Australia, and a global network of partners, resellers, and system integrators, Zetron has installed thousands of systems and tens of thousands of console positions worldwide. Zetron is a wholly owned subsidiary of JVCKENWOOD Corporation. For more information, visit: www.zetron.com.

Zetron Americas

PO Box 97004
Redmond, WA USA 98073-9704
(P) +1 425 820 6363
(F) +1 425 820 7031

Zetron EMEA

27-29 Campbell Court
Bramley, Hampshire RG26 5EG, UK
(P) +44 1256 880663
(F) +44 1256 880491

Zetron Australasia

PO Box 3045, Stafford Mail Centre
Stafford QLD 4053, Australia
(P) +61 7 3856 4888
(F) +61 7 3356 6877