

MAX Call Taking as a Subscription - Now Available Nationwide



All the Power to Respond of MAX Call Taking, Less of a Buying Barrier to Having the Latest PSAP Technology

While it's critical for PSAPs to be armed with robust, streamlined, and integrated tools to manage emergency responses effectively, the need doesn't always align with public funding schedules or political priorities, and PSAPs are often left to make the best of antiquated systems and cobbled together solutions. The upfront capital requirements to source modern emergency management technologies present an all too common and frustrating barrier to enabling PSAPs to deliver the standard of service their critical work demands.

Even when funding is available, staying current on technology is still difficult. Making changes to mission critical production systems that are tailored to the specific needs of the PSAP is complicated when navigating older versions of software, custom integrations/interoperability, and complex system configurations. And downtime simply isn't an option.

Enter the MAX Call Taking as a Subscription program from Zetron, providing customers with more flexibility to replace older systems and keep them up-to-date going forward, without the heavy upfront cost burden.

Zetron MAX Call Taking as a Subscription

The MAX Call Taking as a Subscription program benefits include:

- The hardware (i.e., core controller and workstations) and software included in the subscription is provided for a fixed annual per seat price, so the cost is spread across multiple years, minimizing large capital outlays and enabling improved planning and budgeting
- All software releases (i.e., upgrades, patches, and fixes) are included for the duration of the contract



Solution Subscription Specifications:

- Customers are eligible for workstation hardware refreshes upon subscription renewal, so the end-to-end solution can keep current going forward
- Always have access to the latest version of MAX Call Taking software with the newest features and functionality

Solution Subscription Specifications:

- 5 year subscription term, priced per seat, billed annually
- Minimum two seats
- Solution components (hardware and software) remain owned by Zetron and are provided for use by customer for the duration of the contract
- 24/7 regional maintenance and support is contracted with an authorized Zetron servicing partner for software system configurations, on-site support, and training

About Zetron

Founded in 1980, Zetron manufactures and provides communications systems designed to equip the entire mission-critical control room. Its integrated solutions include IP-based dispatch, NG9-1-1 Call Taking, voice logging, IP fire station alerting, CAD, mapping, and automatic vehicle location (AVL) systems. Zetron has offices in the United States, the United Kingdom, Australia, and numerous field locations; and a worldwide network of resellers, system integrators and distributors. Zetron is a wholly owned subsidiary of JVC Kenwood Corporation. For more information, visit www.zetron.com.

For more information on the MAX Call Taking as a Subscription service, please contact customercare@zetron.com.

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The Power to Respond

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