ZETRON ®

Zetron's MAX CAD Achieves Priority Dispatch's ProQA Platinum Certification

Redmond, WA, March 22, 2018 – Zetron is pleased to announce that MAX CAD has achieved Priority Dispatch's ProQA Platinum Certification. This means that Zetron's CAD system seamlessly integrates with the world's first and foremost evidence-based call-taking system in the industry. It assures the highest level of integration between the two products.

ProQA Dispatch Software integrates the power of the International Academies of Emergency Dispatch's protocols with today's critical computer technologies. It helps emergency dispatchers move smoothly through Case Entry and Key Questioning. It assists dispatchers in quickly identifying the appropriate Determinant Code for each case and clearly displays the response configuration specifically assigned to the code by local agency authorities. ProQA then guides dispatchers in providing all relevant Post-Dispatch and Pre-Arrival Instructions, as well as important case completion information.

Zetron's next-generation MAX CAD (Computer Aided Dispatch) and GIS (Geographic Information System) solutions help public safety answering points (PSAPs), emergency services dispatchers and first responders by combining real-time incident management with location and subject data that improves overall situational awareness.

"This integration assures MAX CAD customers a seamless integration with ProQA, providing a unified workflow for dispatch," said Alice Johnson, Zetron product manager. "This gives MAX CAD customers the power to respond more efficiently, which helps our customers save lives and protect property."

"Zetron has shown its interface not only handles the functionality of ProQA Paramount, but also works seamlessly with our software to provide our mutual clients the ability to perform at the highest standards in the industry," said Brett Williams, Priority Dispatch's® Program Administrator for Third Party Interfaces. "Zetron's interface, having the ability to display our content in the colors which adhere to the IAED standards in both the Dispatch and MDC environments, ensures a more dynamic user experience which allows users to immediately recognize different types of data which may impact the safety of field responders."

About Zetron
Zetron has been designing and manufacturing integrated mission-critical communications systems since 1980. Its offerings include NG9-1-1 call-taking, CAD, mapping, dispatch, voice logging, fire station alerting, and location service systems. They are expandable, interoperable, and able to support geo-diverse operations. What's more, Zetron backs its products with technical support, training, and project-management services known for their skill and responsiveness. With offices in the United States, the United Kingdom, and Australia, and a global network of partners, resellers, and system integrators, Zetron has installed thousands of systems and tens of thousands of console positions worldwide. Zetron is a wholly owned subsidiary of JVCKenwood Corporation. For more information, visit: **www.zetron.com.**

About Priority Dispatch
Priority Dispatch Corp.™ (PDC™) is the global leader in multi-service emergency dispatch calltaking solutions and is endorsed by the preeminent standard setting organization, The International Academies of Emergency Dispatch.™ PDC uses the Academies' Priority Dispatch System® (PDS®) protocols, which have been tried, tested, and trusted for over 35 years, in all their products. PDC develops and delivers the PDS through ProQA Paramount® dispatch software, which interfaces with CAD and phone systems and processes over 80 million calls per year covering a population of more than 308 million around the world. For more information visit us on the Web at **www.prioritydispatch.net.**