

Zetron Chosen to Improve New Zealand Utility's Communications and Safety

Zetron has been chosen to provide New Zealand utility, Powerco, with an integrated voice-and-data solution that will improve communications in Powerco's control center and in the field.

Redmond, WA, U.S.A., November 2, 2016 – **Zetron**, a leading provider of mission-critical communication solutions worldwide, has been chosen by New Zealand utility, Powerco, to design and deliver a new, integrated system that will strengthen Powerco's communications and improve worker safety in the field. Powerco is New Zealand's second-largest electricity utility (network length), and the country's largest gas-distribution utility (customer numbers), with approximately 435,000 consumers connected to its networks.

Zetron's IP-based AcomNOVUS dispatch system will be deployed at Powerco's Network Operations Centre (NOC) in New Plymouth. It will provide integrated communications for Powerco's new Hytera DMR Tier III radio network and its existing SIP telephony system. The solution will also add 30 repeater stations to enhance coverage throughout rugged and remote areas where Powerco field staff often lose all communication. As a result, NOC operators' awareness of what is happening in the field will be greatly improved, particularly during severe storms.

"Zetron's considerable experience with mission-critical systems for utilities ensures that this solution will support and further Powerco's key business objectives," said Zetron Australasia Vice President and General Manager, Ranjan Bhagat. "AcomNOVUS, with its advanced, integrated functionality and ability to prioritise both incoming radio and telephone calls, will be central to that effort."

Powerco Network Operations Manager, Phil Marsh, said that the company hopes to deploy the new technology this financial year in Western Bay of Plenty, Thames, Coromandel, and Eastern and Southern Waikato. Work on the company's remaining network is expected to follow soon thereafter.

"We are excited to partner with Zetron to implement this new, state-of-the-art system," said Marsh. "It will allow our field staff to maintain vital contact with the NOC while working in most parts of our network. This will greatly improve the safety of our crews and the efficiency of our dispatching, and will also reduce our response and restore times."

About Zetron

Zetron has been designing and manufacturing integrated mission-critical communications systems since 1980. Its offerings include IP-based dispatch, NG9-1-1 call-taking, voice logging, IP fire station alerting, CAD, mapping, video surveillance and security integration, and automatic vehicle location (AVL) systems. They are expandable, interoperable, and able to support geo-diverse operations. What's more, Zetron backs its products with technical support, training, and project-management services known for their skill and responsiveness. With offices in the United States, the United Kingdom, and Australia, and a global network of partners, resellers, and system integrators, Zetron has installed thousands of systems and over 25,000 console positions worldwide. Zetron is a wholly owned subsidiary of JVCKenwood Corporation. For more information, visit: www.zetron.com.

Zetron Americas

PO Box 97004
Redmond, WA USA 98073-9704
(P) +1 425 820 6363
(F) +1 425 820 7031

Zetron EMEA

27-29 Campbell Court
Bramley, Hampshire RG26 5EG, UK
(P) +44 1256 880663
(F) +44 1256 880491

Zetron Australasia

PO Box 3045, Stafford Mail Centre
Stafford QLD 4053, Australia
(P) +61 7 3856 4888
(F) +61 7 3356 6877