

## *Zetron's Alice Johnson to Serve on Key Public-Safety Committees*

*Zetron MAX Call-Taking product manager, Alice Johnson, has been selected to serve on the Text-to-911 Translation Committee of the Industry Council for Emergency Response Technologies (iCERT)/Integrated Justice Information Institute (IJIS) and the Training Subcommittee of the Association of Public Safety Communications Officials (APCO) Standards Development Committee.*

**Redmond, WA, U.S.A., July 19, 2016** – Alice Johnson, product manager for Zetron's MAX Call-Taking system, has been selected to serve on two key public-safety industry committees. She was chosen by the Industry Council for Emergency Response Technologies (iCERT)/ Integrated Justice Information Institute (IJIS) to serve on their Text-to-911 Translation Project, and by the Association of Public Safety Communications Officials (APCO) to serve on their Standards Development Committee Training Subcommittee.

The Text-to-911 Translation project was awarded to iCERT/IJIS by the U.S. Department of Homeland Security to improve communications between emergency call takers at public safety answering points (PSAPs) and those with limited English proficiency. The APCO Training Subcommittee helps set the training standards for new and veteran public-safety telecommunicators.

"I'm honored be serving on these committees," said Johnson. "Prior to coming to Zetron, I served for 20 years in PSAPs as everything from call-taker to assistant director. As a result of both my current role and my prior experience, I'm very committed to helping ensure that communities are equipped to provide fully effective 9-1-1 services. I also want to do my part to ensure that telecommunicators have the tools and training necessary to do their jobs effectively as technology evolves."

### **About Zetron**

Zetron has been designing and delivering communications systems for mission-critical control room since 1980. Zetron's integrated solutions combine IP-based dispatch, NG9-1-1 call-taking, voice logging, IP fire station alerting, CAD, mapping, video surveillance and security solutions, and automatic vehicle location (AVL) systems. They are expandable, interoperable, and able to support remote and geo-diverse operations. Zetron backs its products with technical support and project-management services known for their expertise and responsiveness. Zetron has offices in the United States, the United Kingdom, Australia, and numerous field locations; and a worldwide network of resellers, system integrators and distributors. Zetron has installed thousands of systems and over 25,000 console positions worldwide. Zetron is a wholly owned subsidiary of JVCKenwood Corporation. For more information visit: [www.zetron.com](http://www.zetron.com).

---

#### **Zetron Americas**

PO Box 97004  
Redmond, WA USA 98073-9704  
(P) +1 425 820 6363  
(F) +1 425 820 7031

#### **Zetron EMEA**

27-29 Campbell Court  
Bramley, Hampshire RG26 5EG, UK  
(P) +44 1256 880663  
(F) +44 1256 880491

#### **Zetron Australasia**

PO Box 3045, Stafford Mail Centre  
Stafford QLD 4053, Australia  
(P) +61 7 3856 4888  
(F) +61 7 3356 6877